IELTS Listening Lesson 2

Setting statement:

You will hear a woman giving an orientation talk to new members at a public library.

Questions 1–5: Complete the sentences below.

Write NO MORE THAN THREE WORDS AND/OR A NUMBER for each answer.

1. To register as a library member, new users must provide photo ID and proof of _____.

2. Most borrowed items are due back after _____.

◉ Questions 6–10: Choose the correct letter, A, B, or C.

6. What can library members do to extend the loan period for borrowed items?
   A. Call the help desk only
   B. Submit a written request
   C. Renew them online, by phone, or in person

7. Which of the following services does the library offer for adults?
   A. Weekend art classes
   B. Book clubs and job clinics
   C. Language exchange events

8. What is NOT allowed in the group study rooms?

A. Covered drinks

B. Mobile phones

C. Food

9. What online platforms does the library partner with for digital content?

A. Spotify and Audible

B. LinkedIn and Coursera

C. OverDrive and Hoopla

10. What is required to use digital resources from home?

A. A paid subscription

Script

Good morning, everyone, and welcome to the downtown branch of the Oakbridge Public Library. I'm delighted to see so many new faces today. My name is Sheila Tran, and I'm the community outreach coordinator here. I'll be guiding you through a brief orientation so you can make the most of all the services we offer. This should take about ten minutes, and I'll be happy to answer questions afterward if anything isn't clear.

Let's begin with the basics of membership registration. If you haven't signed up already, you can do so at the reception desk near the main entrance. You'll need to bring a piece of valid photo ID, like a driver's license or passport, along with proof of your current address. That can be

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伝え方：スカイプチャット or 予約時のコメント欄に記入
Please inform your teacher "name of the material" before the lesson.
(Sending a link won't convey the message.)
How to inform: Write it in the Skype chat or the comments section when making a reservation.

weeks. You can renew items up to two times, as long as no one else has placed a hold on them. Renewals can be done online through your library account, over the phone, or in person at any of our branches. If an item is overdue, there is a late fee—25 cents per day for most materials, and $1 per day for DVDs. We do send out email reminders a few days before the due date, so be sure we have your correct contact information.

Some items, like reference books, newspapers, and certain special collections, are for in-library use only and can't be checked out. These are clearly labeled, and our staff will be happy to assist you if you're unsure.

Let me now turn to computer use. We have a computer lab on the second floor with 24 desktop stations available for public use. To log in, just scan your library card at the terminal and enter your PIN, which you can set when you register. If you don't have your card with you, we can provide a temporary guest login at the information desk.

Each session lasts up to one hour, and if there's no one waiting, you may extend your time. Printing is available as well: black and white pages are 10 cents per page, and color prints are 25 cents. You'll need to load funds onto your library card or pay at the kiosk using cash or card.

We also offer free Wi-Fi throughout the building, so if you've brought your own laptop or tablet, you can connect using the network labeled

and non-members alike, and most are free of charge. We run weekly storytime sessions for children aged six and under, after-school homework clubs, and weekend workshops in everything from creative writing to digital photography. For adults, we host monthly book clubs, local history lectures, and even job search clinics with help from trained advisors.

All of these events are posted on the notice boards near the main entrance and updated regularly on our website. You can sign up online or at the events desk inside the main lobby. Popular sessions fill up quickly, so we recommend registering early.

For those of you who might have accessibility needs, our building is fully wheelchair accessible, with elevators to all floors and accessible restrooms on each level. We also provide large-print books and screen magnifiers at select computer stations. If you need any additional accommodations, please speak to one of our staff members.

Now, in terms of study spaces, we offer a mix of quiet reading areas, group study rooms, and individual study carrels. The group rooms can be reserved in advance for up to two hours per day per person. You can book them at the help desk or online through your library account. Food is not allowed in the study rooms, but you're welcome to bring a covered drink.

There's also a café on the ground floor near the south entrance. They

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confidential and used only for library purposes. Security cameras are in place throughout the building, and we ask all patrons to keep an eye on their belongings and to report any suspicious behavior.

Let me also mention our digital resources. Your library card gives you free access to a huge range of online services, including eBooks, audiobooks, academic journals, and streaming videos. You can access these from home using your library login. We partner with platforms like OverDrive and Hoopla, and there are guides available if you need help getting started.

For those interested in learning new skills, we offer access to LinkedIn Learning and Mango Languages. Whether you want to take a business

course, learn coding, or practice French, there's something for everyone. And yes—if you're wondering, all of this is included in your free membership.

Before I wrap up, just a quick word about volunteering. We're always looking for enthusiastic individuals to help with shelving, reading programs, and event support. Volunteering is a great way to get involved in the community, meet new people, and support literacy. There's a short application form, and we provide training and flexible scheduling. If you're interested, speak to me afterward or check out the volunteer section of our website.

Okay, that just about covers everything you need to get started. Again, if

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Answer Key

1. current address
2. three weeks
3. $1
4. second
5. 10 cents
6. C
7. B
8. C
9. C

10.	B

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